

DOCKET FILE COPY ORIGINAL

92110732

LOWELL HAHN

FRANK HAHN

LAW OFFICES

HAHN AND HAHN

353 F. STREET

PHILLIPSBURG, KANSAS 67661

913-543-2166

RECEIVED

NOV 23 1992

FCC MAIL BRANCH

Federal Communications Commission
119 M Street NW
Washington, DC 20554

November 18, 1992

RECEIVED

MAR 24 1993

RE: Regulation of Cable TVs

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Gentlemen:

I presume that you are now working on the regulation of cable TV rates. Being in a small community of Phillipsburg, Kansas, in western Kansas, and without competition we assume that we will be considered in your regulation rates. I want to call your attention to the following item which is unfair to the subscribers and worth many dollars to the cable TV networks.

That is, that the charge made for the network service shows billing before the service is rendered from the 15th of one month to the 14th of the next month and that the amount of the Statement is due on receipt of the bill, declared delinquent if not received by the 25th of the month which is ten days from the billing date. There is a \$5.00 late payment fee. I am sending you a photocopy of what is sent out by the cable TV service for our area to substantiate the above statement. In contrast the phone bill is not mailed until the monthly service has been completed. Their late payment charge is only one and one-half percent of the bill, so our phone bill of \$44.00 at one and one-half percent is only \$.66, and much more reasonable than a bill before the service has been rendered and additionally making an unreasonable late payment charge. We trust you will consider the above in your regulations of cable TV.

I see they have eliminated a \$5.00 a month charge for extra outlets. We have made no change in our outlets. Apparently the idea of regulation is already having a good effect.

Sincerely yours,

HAHN AND HAHN

By Frank Hahn
Frank Hahn

FH/mlb

RECEIVED
NOV 21 9 20 AM '92
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY



605 NW 3RD
PLAINVILLE KS 67663

FORWARD AND ADDRESS CORRECTION

DATE DUE

AMOUNT DUE

ON RECPT
THANK YOU
FOR YOUR
PROMPT
PAYMENT

22.42

\$	
----	--



PLEASE INDICATE
AMOUNT ENCLOSED

J0
74
09
2
90
41
5

PLEASE RETURN THIS TOP PORTION ONLY, WITH REMITTANCE TO → ... Thank You!

000-11-92-B-C

1 CP 14.66148.4TACR 03
FRANK HAHN
353 F ST
PHILLIPSBURG KS
67661-1920

CLASSIC CABLE
PO BOX 27-0977
KANSAS CITY MO
64180-0977

15553 112729 01 1 6 0002242 01 1

CLASSIC CABLE

ACCOUNT NUMBER

BILLED FROM BILLED TO

DATE DUE

INCLUDES PAYMENTS
RECEIVED BY

15553-112729-01-1

11/15/92 12/14/92 ON RECPT 11/09/92

FOR- 400 2ND

10/14	BEGINNING BALANCE	26.21
10/19	PAYMENT	26.21-
11/15-12/14	BASIC CABLE	20.95
11/15-12/14	CITY FRANCHISE FE	.42
11/15-12/14	SALES TAX	1.05
11/14	AMOUNT DUE	22.42

THE MAGIC IS HERE!!

NOW, THE DISNEY CHANNEL IS YOURS
EVERY DAY AS PART OF CLASSIC CABLE'S
VALUE ENHANCEMENT PROGRAM! WATCH FOR
YOUR FAVORITE ENTERTAINERS, MUSIC
SPECIALS AND AWARD-WINNING SERIES.
THE DISNEY CHANNEL OFFERS QUALITY
PROGRAMS 24 HOURS EVERY DAY-COMMERCIAL
FREE! CHECK YOUR CHANNEL GUIDE CARD TO
LOCATE THE DISNEY CHANNEL SO YOU DON'T
MISS A DAY OF QUALITY PROGRAMMING FOR
THE WHOLE FAMILY!

IF YOU EVER HAVE QUESTIONS ABOUT YOUR
BILL, WE'RE HERE BETWEEN 7 AM AND 7 PM
MONDAY THROUGH FRIDAY & 8 AM TO 5 PM
ON SATURDAY. PLEASE BE PREPARED TO
GIVE THE CUSTOMER SERVICE
REPRESENTATIVE YOUR ACCOUNT NUMBER OR
STREET ADDRESS TO HELP US PROMPTLY
LOCATE YOUR RECORDS. THANK YOU!

PAYMENT OF THIS STATEMENT IS DUE UPON
RECEIPT AND IS DELINQUENT BY THE 25TH
OF THE MONTH. A \$5.00 LATE PAYMENT FEE
WILL BE APPLIED TO ACCOUNTS WITH A
PREVIOUS BALANCE.

EMERGENCY SERVICE IS AVAILABLE AFTER HOURS. CALL 1-800-999-8876 TO REPORT
SERVICE OUTAGES 24 HOURS A DAY, 7 DAYS A WEEK.



**Southwestern Bell
Telephone**

ACCOUNT NUMBER 913 543 2637 421
OCTOBER 13, 1992
BILL SUMMARY

PAGE 2

CURRENT CHARGES

SOUTHWESTERN BELL	20.62
AT&T Ⓢ	20.66
FEDERAL TAX	1.22
STATE AND LOCAL TAXES	1.37

CURRENT CHARGES DUE BY NOV 12 43.87

PREVIOUS CHARGES

AMOUNT OF LAST BILL	45.95
PAYMENTS APPLIED	45.95

THANK YOU .00

TOTAL AMOUNT DUE 43.87

BUSINESS OFFICE 42

A 1.5% LATE PAYMENT CHARGE WILL BE APPLIED TO
ANY CHARGES CARRIED OVER TO YOUR NEXT BILL.

*check 11-13-92
J.H.*

- See Reverse

THANK YOU FOR PAYING BY MAIL



**Southwestern Bell
Telephone**

ACCOUNT NUMBER 913 543 2637 421
OCTOBER 13, 1992
DETAIL OF CHARGES

PAGE 3

SUMMARY OF CHARGES FOR SOUTHWESTERN BELL

MONTHLY SERVICE - OCTOBER 13 THROUGH NOVEMBER 12	9.80
-INTERSTATE ACCESS CHARGE	3.50
-SPECIAL MUNICIPAL CHARGE	.34
-SPECIAL E911 TAX	.50
ITEMIZED CALLS (SEE DETAIL)	6.48

CHARGES BEFORE TAXES	20.62
FEDERAL TAX	.60
STATE AND LOCAL TAXES	.99

TOTAL 22.21

SOUTHWESTERN BELL BILLING INQUIRIES DIAL TOLL FREE 1-574-2001 FREE/TO ORDER 1-574-2001 FREE

- See Reverse

THANK YOU FOR PAYING BY MAIL